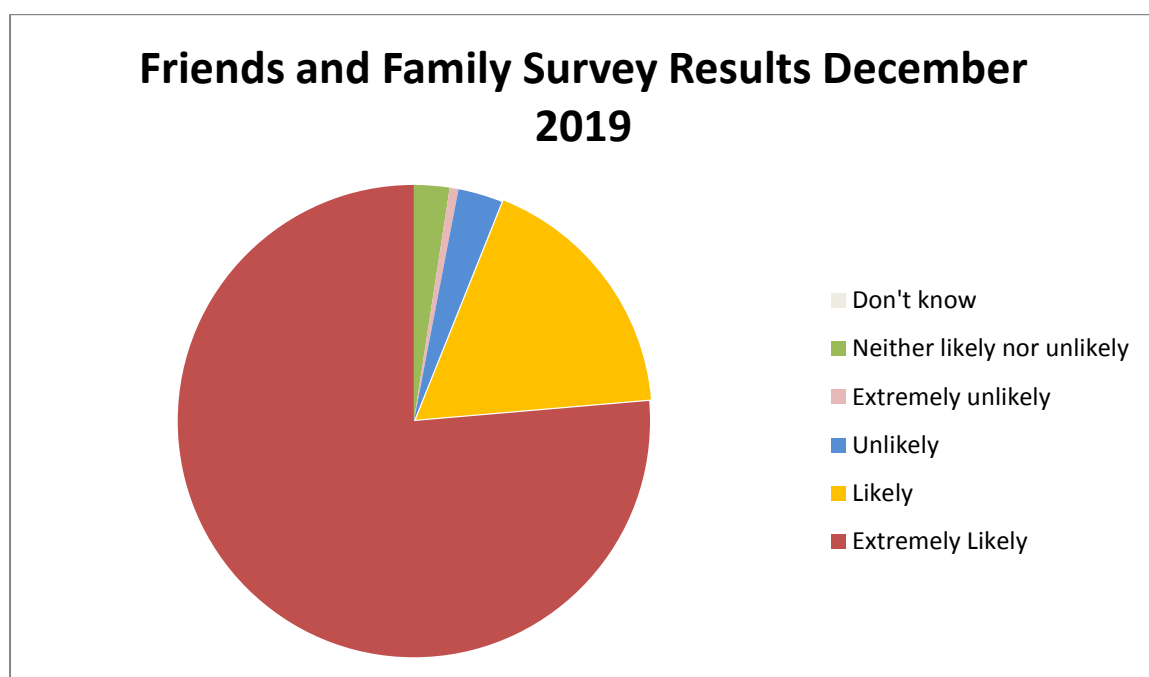


Question: How likely are you to recommend The White House Surgery to Friends and Family?

Don't know	0
Neither likely nor unlikely	4
Extremely unlikely	1
Unlikely	5
Likely	29
Extremely likely	53



Feedback Comments – December 2019

1. "I have always been well looked after by the practice. As an older person it seems strange to me that appointments can't be made in advance, but the call back/triage system seems to work well and a doctor can see you if necessary."
2. The two reception ladies were really rude...not paying attention to the visitors...i stood there for a while they didnt even said hello both of them were on computer...i think they should atleast greet when someone is standing infront of their desk..i found that really rude ...speaking can be more polite and smiling will not hurt anyone...other than that nurse was really nice"
3. "I was greeted with a smile and treated with respect and dignity."
4. "Got seen very quickly and dr was very helpful"
5. "My experience was a good one and the GP was very positive and seemed very knowledgeable"
6. "Should be able to make an appointment in the afternoon as well"
7. "Friendly"
8. "Never a problem and always get appointments"