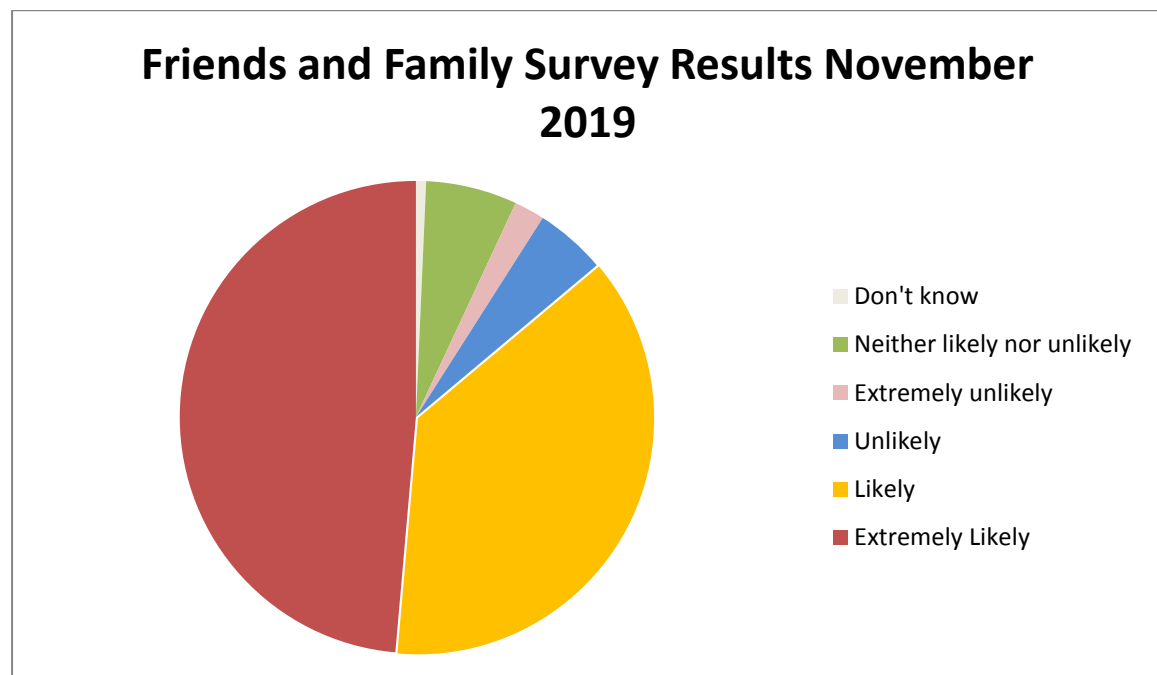


Question: How likely are you to recommend The White House Surgery to Friends and Family?

Don't know	1
Neither likely nor unlikely	9
Extremely unlikely	3
Unlikely	7
Likely	54
Extremely likely	70



Feedback Comments – November 2019

1. "The clinician was friendly, efficient and helpful."
2. Spent time with me and didn't feel rushed. Felt like the GP really cared"
3. "Very helpful, kind staff and doctors"
4. "Thorough check up more than what I expected. Excellent treatment"
5. "Very organised, efficient and friendly"
6. "Good service but there is always room for improvement. However, any improvements that are possible are not always in the hands of the staff. They were amazing and professional throughout."
7. "I felt like I was being rushed so I didn't have time to talk through my symptoms. My appointment was two minutes long
8. Wouldn't let me explain the whole problem. Instead cut me off and said it was a one problem appointment even tho it was linked"
9. "I had no problems today but would like pre-bookable appointments"