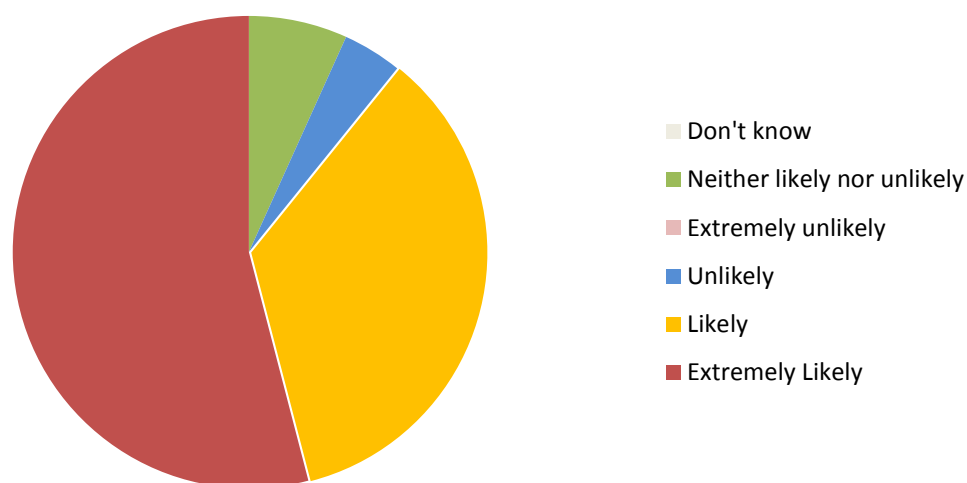


Question: How likely are you to recommend The White House Surgery to Friends and Family?

Don't know	0
Neither likely nor unlikely	5
Extremely unlikely	0
Unlikely	3
Likely	26
Extremely likely	40

Friends and Family Survey Results January 2020



Feedback Comments – January 2020

1. "Staff are very pleasant"
2. "doctors do not have enough time for assessments"
3. "Prompt efficient service"
4. "Felt rushed uncaring manner"
5. "I always have to wait 10-20 mins pass my appointment time before I get seen."
6. "Was able to get appointment very quickly"
7. "Don't change anything"
8. "I have never had any problems getting an appointment ."
9. "Seem to be much more organised"