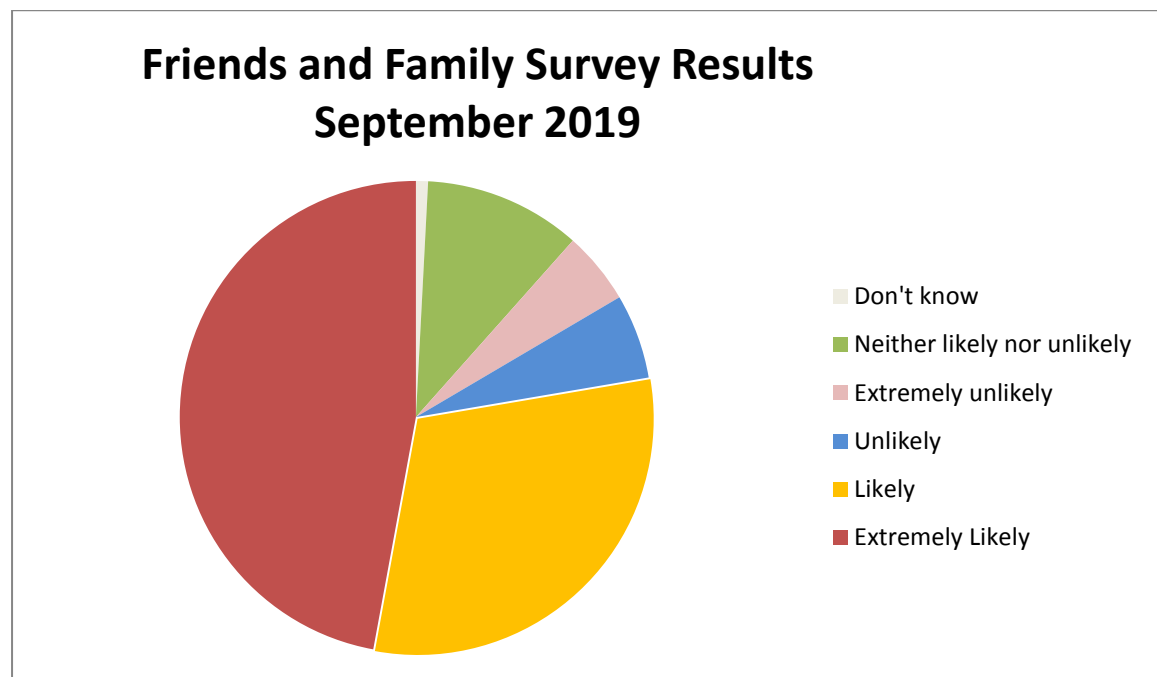


Question: How likely are you to recommend The White House Surgery to Friends and Family?

Don't know	1
Neither likely nor unlikely	13
Extremely unlikely	6
Unlikely	7
Likely	37
Extremely likely	57



Feed Back Comments – Sept 2019

1. "You have been so kind and helpful with my little one since we moved a year ago. Always seeing her when clearly unwell and the best advice for certain ailments we have had since she was born" – Granted
2. "Quick and efficient" – Granted
3. "Very happy with service provided"
4. "Got appointment on same day as ringing, and didnt have to wait long to see doctor" - Granted
5. "On time. No problems" – Granted
6. "Very good, quick and friendly service. Easy to register and everyone I have spoken to there has been extremely helpful."
"The receptionist who delt with my enquiry was rude." - Granted
7. "Not being able to book the appointment. Having to wait for a letter to arrive." - Granted
8. "Always running behind with no feedback to say they are running late." – Granted
9. "Caring doctors,pleasant receptionists"