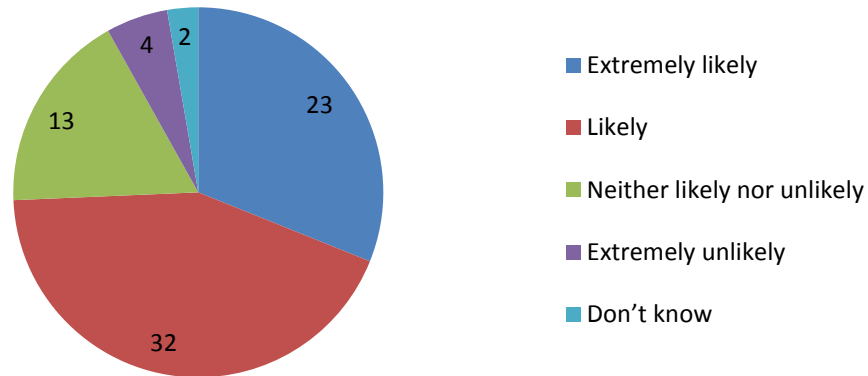
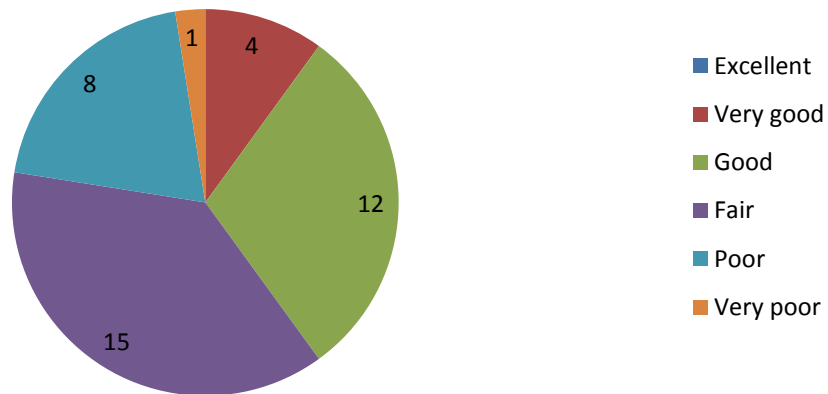


PATIENT SATISFACTION SURVEY RESULTS 2019

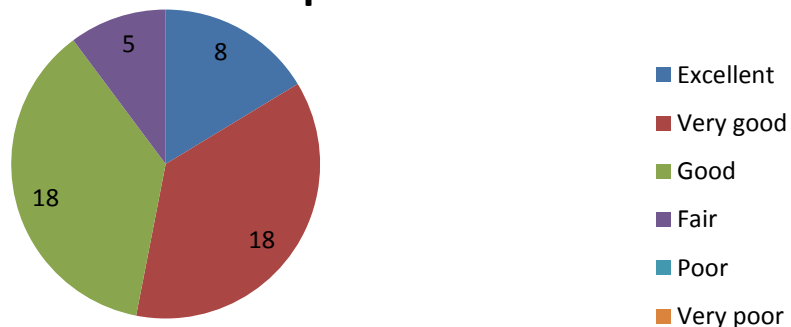
How likely are you to recommend our GP Practice to family and friends if they need similar care or treatment? 74 patients answered this question.



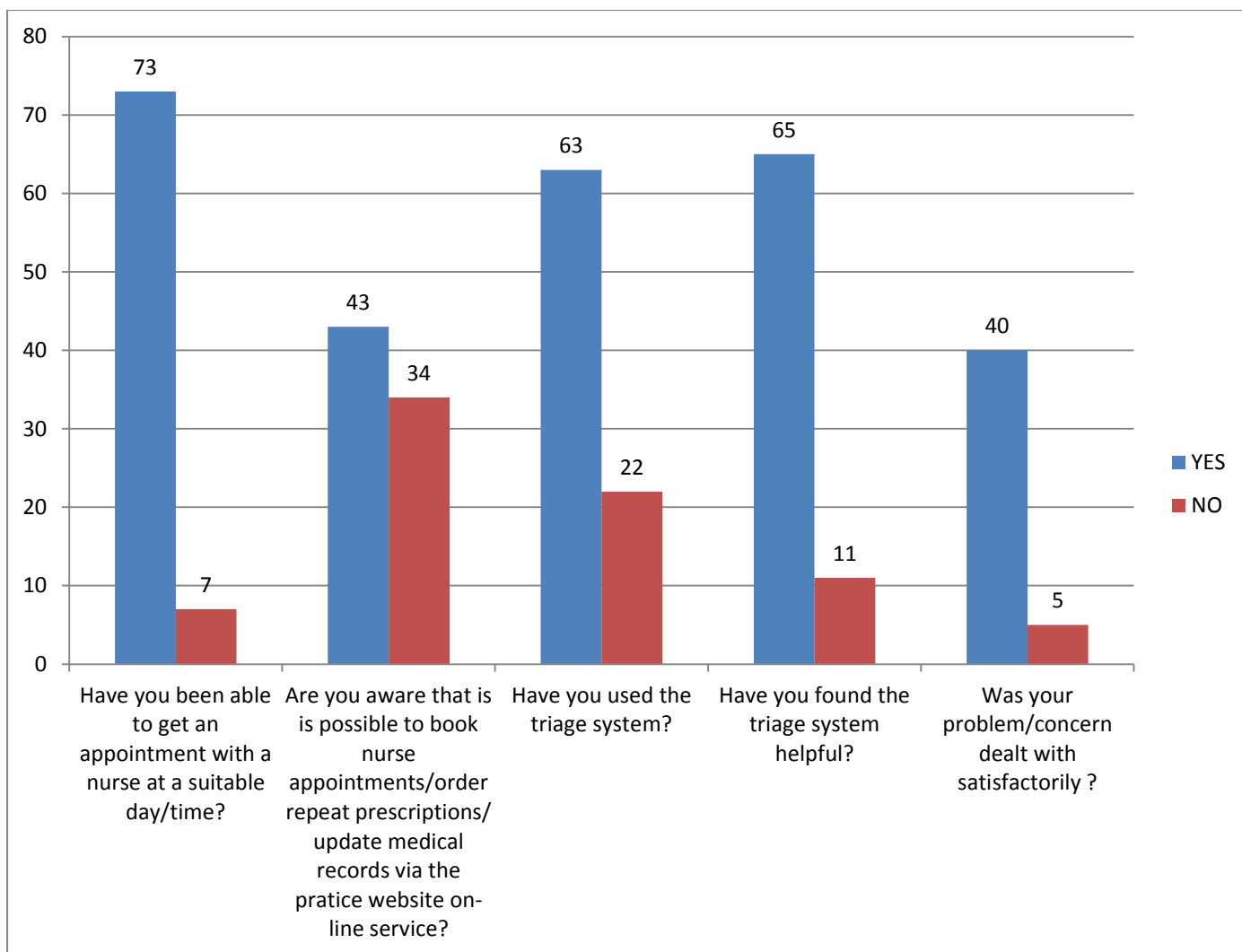
How would you describe the opportunity to make compliments/complaints about the Practice? 40 patients answered this question.



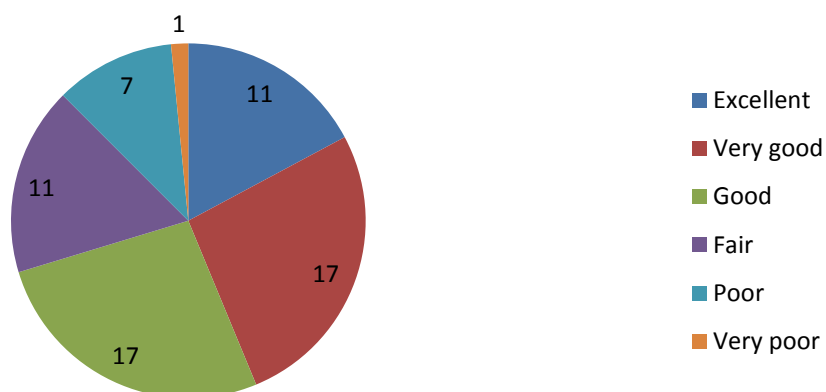
How clean is the Practice ? 49 patients answered this question.



PATIENT SATISFACTION SURVEY RESULTS 2019

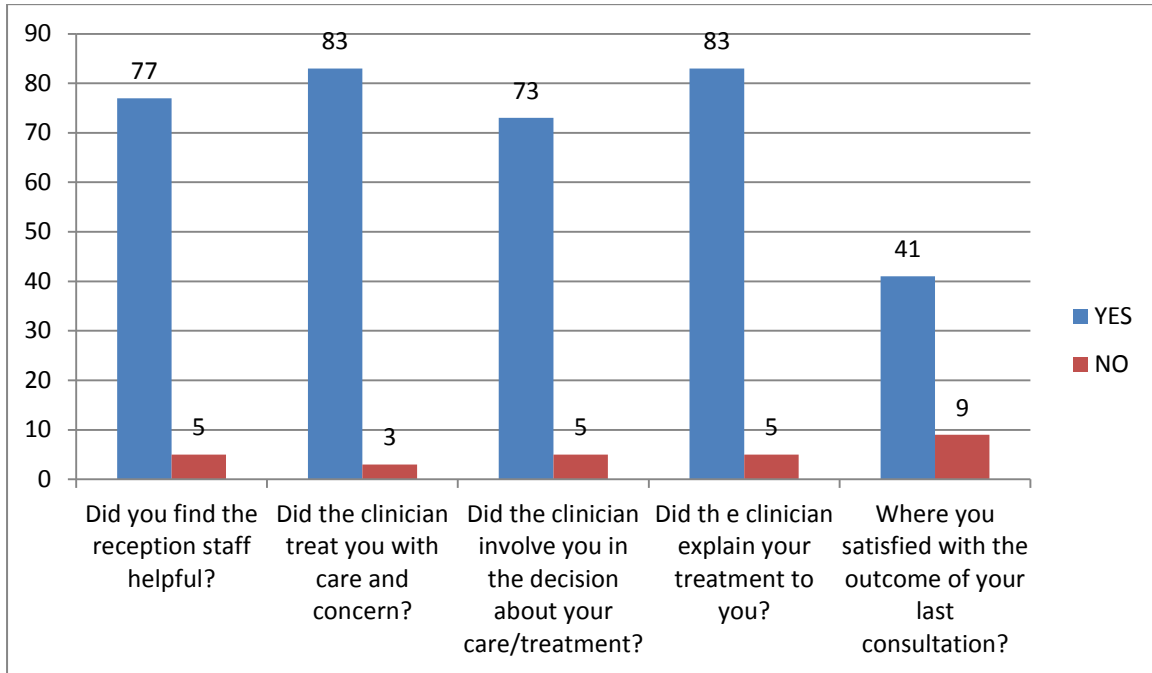


Overall, how would you describe your experience of the triage system? 64 patients answered this question.

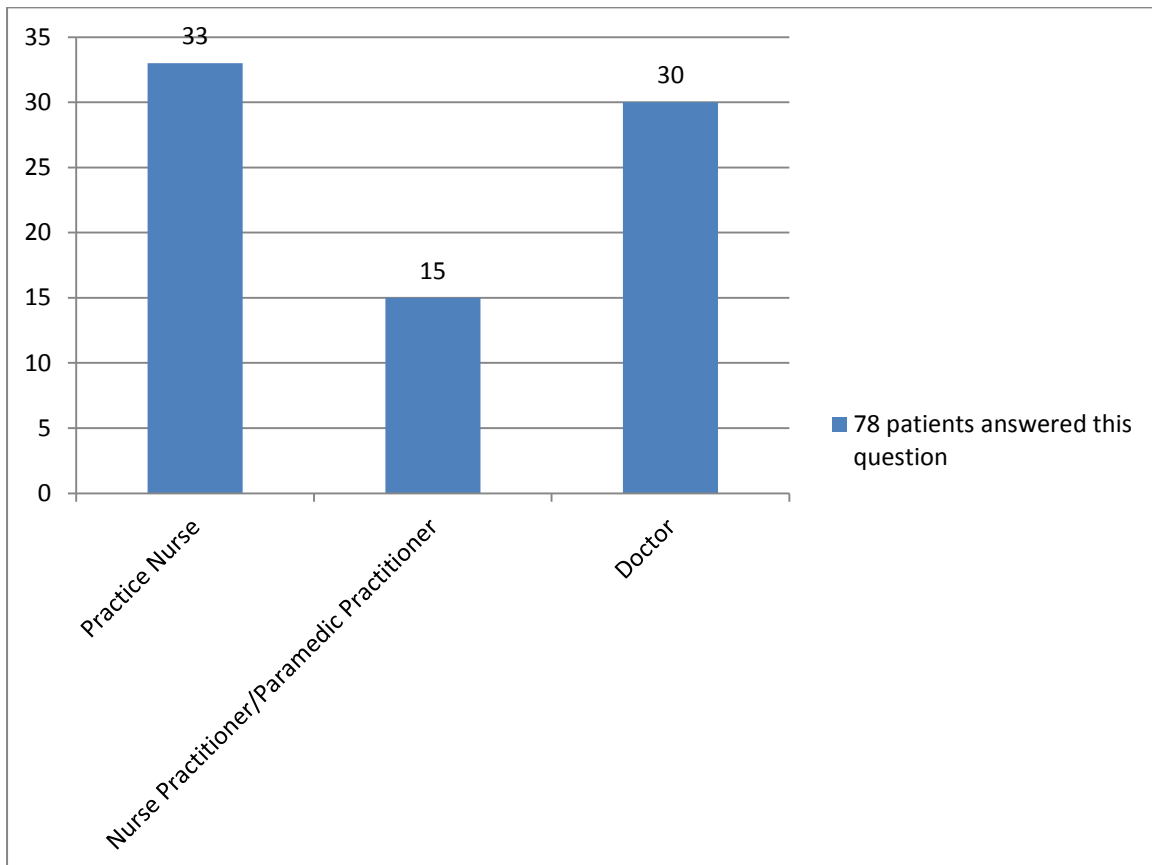


PATIENT SATISFACTION SURVEY RESULTS 2019

When you last visit the surgery:-

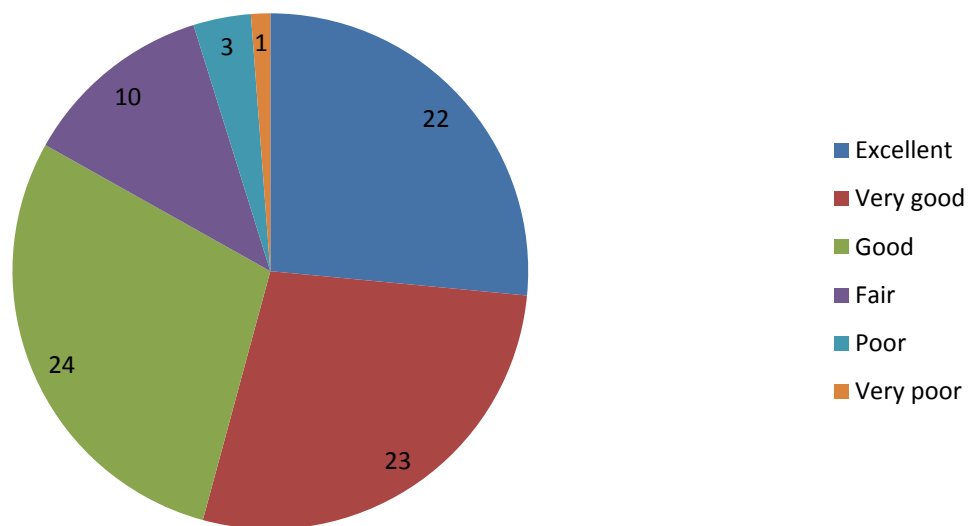


Which healthcare professional did you see at your last consultation?



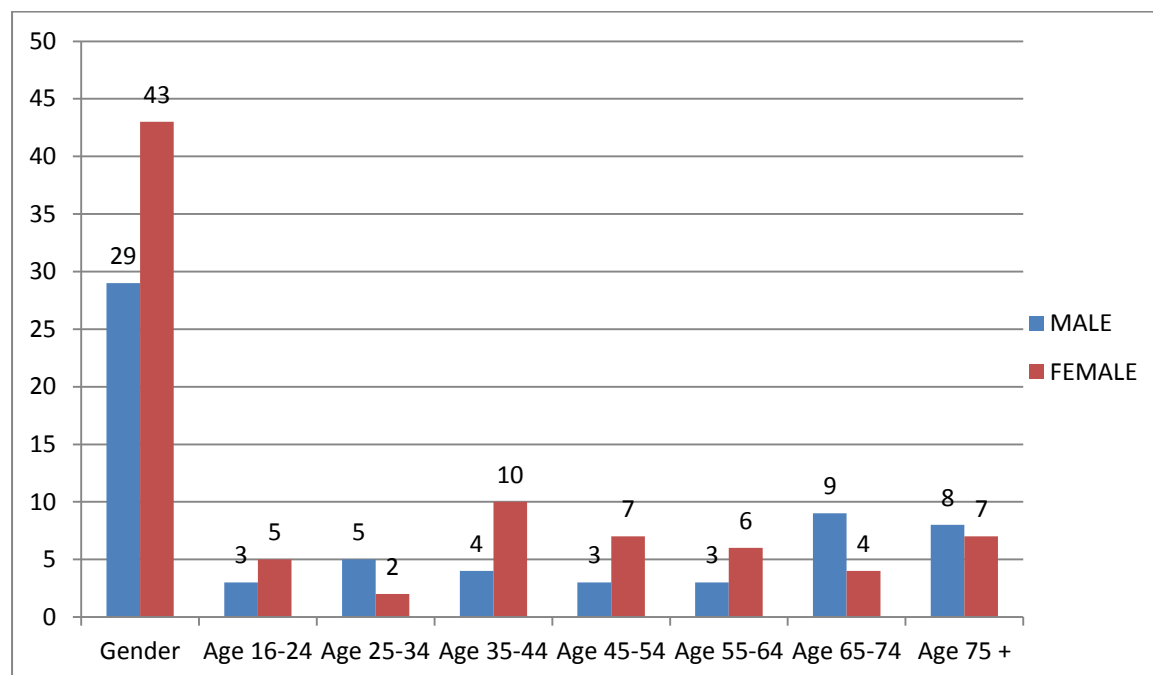
PATIENT SATISFACTION SURVEY RESULTS 2019

Overall, how would you describe your experience of your GP surgery? 83 patients answered this question.



Total Patient List Size 10,241- Questionnaires returned 84

Not all questions were answered on all returned questionnaires



PATIENT SATISFACTION SURVEY RESULTS 2019

Thank you to our patients for taking the time to complete this survey. The findings will be discussed by the Patient Participation Group and an action plan drawn up based on the feedback we receive.